

# SUSTAINABILITY POLICY

Manila Water puts a very high premium on sustainable development and inclusive growth and, as much as practicable, integrates these principles into its business processes. Manila Water believes that the sustainability of its business is dependent on the communities that it serves, the environment that provides its resources, as well as other stakeholder who support its programs and provide valuable insights and feedback to improve the company's sustainability thrusts.

With this in mind, the company will be able to address the needs of the communities, the environment, and the economy, thereby creating and maximizing shared value.

Commitments:

- **Be an indispensable partner in building** communities in areas that we serve by providing potable water, sewerage or sanitation services at reasonable rates
- **Develop self-sustainability of targeted communities** by instituting capacity-building mechanisms and livelihood programs
- **Design and develop an environmental management system** that would ensure continuing environmental compliance and sustainability of our operations
- **Develop, promote and implement programs that would nurture, protect and conserve our natural resources**
- **Use climate change adaptation as an overall framework for addressing operational and asset risks**
- **Uphold service excellence and operational efficiency**, and continuously seek new business opportunities to **strengthen the financial viability of the Company**, thereby maximizing shareholder value
- **Drive economic growth** and development by constructing and managing best in class water and wastewater infrastructure, and helping small and medium enterprises strengthen and expand their businesses
- Operate the business in a way that the **health of our employees, service providers and the general public would be safeguarded**
- **Value employees as our primary stakeholder** by respecting their fundamental rights at the workplace, and providing opportunities for both professional and personal development
- **Adhere to the highest standards of corporate governance** and observe responsible business practices across the organization
- **Ensure sustainability in our supply chain** by communicating our sustainability policy to our vendors, and by encouraging them to adopt the same in the conduct of their businesses and to align their company policies and programs with the Company's sustainability thrusts
- **Work closely with the communities, the government, civil society, businesses and other stakeholders** to develop and implement programs that respond to important social needs and address environmental concerns
- **Champion sustainability** by educating and encouraging our subsidiaries, partners and other stakeholders to be socially and environmentally-responsible